

CPR Helpline

Presentation 3/4/2010
Chris Anthony Redial/ITP

Problem

- 18/50 states have no BLS certification requirements for 911 operators
- Within states that are regulated large degree of variance in quality

Solution

- Create a system that could be layered on top of the existing 911 system.
 - Provide better care
 - Cut costs in training for 911 operators
 - Provide larger work pool for 911 job shortages

Use Scenario

Call 911...

Determined CPR is needed...

Operator puts you into CPR Helpline loop while listening in background.

Process

1. Brainstorm
2. Research
3. Build
4. Test/Feedback (in class)
5. Build
6. Test/Feedback (3 person test group)
7. Build
8. Present

Feedback 1 + 2

- Need more info initially
- LOUDER!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
- Tell me where to put my hands!
- More pause, especially at beginning...Hard to put phone on speaker.